

# Website Terms of Service

Effective Date: 2/12/2026

## 1. Acceptance of Terms

By accessing or using the website <https://www.proturfmanagement.com> (the "Website"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree, please do not use the Website or its services.

## 2. About Us

The Website is operated by **ProTurf Management LLC** ("we," "us," or "Company"), a property maintenance service provider offering landscaping, lawn care, irrigation, snow plowing, and related services in Kalamazoo, Michigan, and nearby areas .

## 3. Use of the Website

You agree to use the Website for lawful purposes and in a way that does not infringe the rights of others or restrict their use. You may not:

- Interfere with the Website's operation or security features.
- Use the Website to impersonate any person or entity.
- Use any automated tools without permission.

## 4. Services and Quotes

Descriptions of our services (such as mowing, fertilization, irrigation installation, seasonal cleanup, snow removal, etc.) are provided for general information only . Service availability, pricing, and scheduling are subject to change without notice. Any quote or estimate you receive is not a guarantee of services until confirmed in writing or by email.

## 5. Ordering, Estimates & Contracts

Requests for quotes and service estimates submitted through the Website are inquiries only. Acceptance of any service request or estimate is at our sole discretion. All services are governed by a separate service contract or engagement terms (in addition to these Terms).

## 6. Payments

Payment for services must be made according to the terms provided in your service contract or invoice. We may accept various payment methods and may charge late fees for overdue balances.

## 7. Intellectual Property

All content on the Website — including text, logos, images, and designs — is owned or licensed by ProTurf Management and is protected by copyright and other laws. You may not use our content without written permission.

## 8. Disclaimers

The Website and our services are provided “as is” and without warranties of any kind, either express or implied. We do not guarantee that content on the Website is accurate, complete, or error-free.

#### **9. Limitation of Liability**

To the fullest extent permitted by law, ProTurf Management will not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of your use of the Website or our services.

#### **10. Indemnification**

You agree to indemnify and hold harmless ProTurf Management and its employees, agents, and representatives from all claims, liabilities, costs, and expenses (including attorneys’ fees) arising out of your use of the Website or services.

#### **11. Changes to Terms**

We may modify these Terms at any time by posting updated Terms on the Website. Your continued use of the Website following changes constitutes acceptance of the revised Terms.

#### **12. Privacy Policy**

Your use of the Website and services is also governed by our **Privacy Policy** (linked here or included on the site), which explains how we collect and use personal data.

#### **13. Governing Law**

These Terms will be governed by the laws of the State of Michigan, without regard to conflict of laws principles. Any dispute relating to these Terms will be resolved in the state or federal courts located in Michigan.

#### **14. Contact Information**

Questions or concerns about these Terms should be directed to:

**ProTurf Management LLC**

904 Hotop Ave., Kalamazoo, MI 49048

Phone: 269-353-7666

Email: [jmarshall@proturfmanagement.com](mailto:jmarshall@proturfmanagement.com)

# Privacy Policy for Pro Turf Management

**Effective Date:** February 12, 2026

**Last Updated:** February 12, 2026

## 1. Introduction

Welcome to **Pro Turf Management** (“we,” “our,” “us”). We respect your privacy and are committed to protecting the personal information you share with us through <https://www.proturfmanagement.com> (the “Site”). This Privacy Policy explains:

- what information we collect,
- how we use and protect it, and
- your choices regarding that information.

By using our Site, you agree to the terms of this Privacy Policy.

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## 2. Information We Collect

### a. Information You Provide Directly

We may collect personal information you voluntarily provide when you:

- Fill out a contact form,
- Sign up for newsletters,
- Submit service inquiries,
- Send us emails.

This information may include:

- Name
- Email address
- Phone number
- Company name
- Other optional fields you choose to submit

### b. Automatically Collected Information

When you visit our Site, we may automatically collect:

- IP address
- Browser type

- Device type
- Pages visited
- Time and date of visits
- Referring/exit pages
- Other usage data (via cookies and similar technologies)

This helps us analyze trends and improve our Site.

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### **3. How We Use Your Information**

We use collected information for purposes including:

- Responding to your inquiries
  - Providing services and customer support
  - Sending newsletters and marketing communications (with your consent)
  - Improving and optimizing our Site and services
  - Monitoring analytics to understand usage patterns
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### **4. Cookies and Tracking Technologies**

We and service providers may use cookies, web beacons, and similar technologies to collect information about your use of the Site. You can manage cookie settings through your browser.

Cookies help with:

- Remembering preferences
  - Analyzing website performance
  - Personalizing content
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### **5. Disclosure of Information**

**We do not sell or rent your personal information.**

We may share information with:

- Service providers who help operate the Site or provide services on our behalf
- Legal authorities when required by law or to protect rights
- Third parties during a merger, acquisition, or sale of assets (with notice)

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## 6. Third-Party Links

Our Site may contain links to third-party websites. We are not responsible for their privacy practices. We encourage you to review the privacy policies of those sites.

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## 7. Security

We implement reasonable safeguards to protect against unauthorized access and use of your information. However, no method of transmission over the Internet or electronic storage is 100% secure.

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## 8. Your Choices

- **Marketing Emails:** You may opt out of marketing communications by clicking “unsubscribe” or contacting us directly.
  - **Cookies:** You can adjust browser settings to refuse or limit cookies.
  - **Access & Corrections:** Contact us if you want to access, correct, or delete personal information we hold about you.
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## 9. Children’s Privacy

Our Site is not directed to children under 13, and we do not knowingly collect personal information from children under 13.

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## 10. Changes to This Policy

We may update this Privacy Policy from time to time. The **Effective Date** at the top will reflect the last update. We recommend reviewing this policy periodically.

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## 11. Contact Us

If you have questions about this Privacy Policy, email us at:

**Email:** jmarshall@proturfmanagement.com

**Address:** 904 Hotop Ave., Kalamazoo, MI 49048

**Phone:** 269-353-7666